

1. Introduction

These Terms of Service ("Terms") govern your use of the hosting services provided by Francisco Oliveira trading as Tenzix ("Tenzix," "we," "us," or "our"), a company located in Portugal. By using our services, you agree to comply with and be bound by these Terms. If you do not agree to these Terms, you may not use our services.

2. Services Provided

Tenzix provides web hosting and related services ("Services"). These services include, but are not limited to, server space, bandwidth, email services, domain registration, and technical support. The specific services you receive will be outlined in the service agreement or package you choose.

3. Account Registration and Security

To use our Services, you must register for an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete. You are responsible for maintaining the confidentiality of your account credentials and are fully responsible for all activities that occur under your account.

4. Acceptable Use Policy

You agree to use our Services only for lawful purposes and in a way that does not infringe the rights of, restrict, or inhibit anyone else's use and enjoyment of the Services. Prohibited activities include, but are not limited to:

- Engaging in illegal activities.
- Hosting, transmitting, or distributing content that is unlawful, harmful, defamatory, obscene, or otherwise objectionable.
- Attempting to gain unauthorized access to our servers or other systems.
- Disrupting the security or integrity of our network and systems.

5. Payment and Fees

You agree to pay all fees associated with the Services you receive in accordance with the pricing and payment terms set out in your service agreement. Fees are due in advance and may be subject to change upon notice. Failure to pay fees when due may result in suspension or termination of your account.

6. Term and Termination

These Terms will remain in effect until terminated by either you or Tenzix. You may terminate your account at any time by providing written notice to Tenzix. We reserve the right to terminate or suspend your account immediately, without notice, if you breach any of these Terms or if your account is used in a way that is harmful to our interests or the interests of our other customers.

7. Data Backup and Retention

While we strive to maintain regular backups of your data, you are solely responsible for maintaining backups of your data hosted with Tenzix. We are not responsible for any data loss or corruption.

8. Limitation of Liability

To the fullest extent permitted by law, Tenzix shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, use, or other intangible losses, resulting from (i) your use or inability to use the Services; (ii) unauthorized access to or alteration of your transmissions or data; or (iii) any other matter relating to the Services.

9. Indemnification

You agree to indemnify and hold Tenzix, its employees, agents, and affiliates harmless from any claims, damages, losses, liabilities, and expenses (including reasonable attorneys' fees) arising out of or related to your use of the Services, your violation of these Terms, or your violation of any rights of another.

10. Modifications to the Services and Terms

Tenzix reserves the right to modify or discontinue any aspect of the Services at any time, with or without notice. We also reserve the right to change these Terms at any time, and the updated version will be posted on our website. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms.

11. Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the laws of Portugal. You agree that any dispute arising out of or in connection with these Terms or your use of the Services will be subject to the exclusive jurisdiction of the courts located in Portugal.

12. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

13. Contact Information

If you have any questions about these Terms, please contact us at:

Francisco Oliveira trading as Tenzix

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